**Daniel Nyhuis**

1201 SE Palm Beach Road, Apt. F204

Stuart FL 34994, United States

772-353-7748

dannyhuis@yahoo.com

**PROFICIENT SKILLS**

\*Customer service experience, including face-to-face interactions and conflict resolution

\*Excellent teamwork skills

\*Proficient with computers and POS systems, along with other technical consoles

\*Florida ready to work degree 2009

\*Ready to Serve 2009-Current

\*Types 120 words per min

\*Over 8 years’ experience in upscale restaurant and country club establishments that require professional interaction skills with customers

**PROFESSIONAL EXPERIENCES**

**Express Scripts Inc.**

Chelsea Kane

772-236-2723

10045 US-1, Port St. Lucie, FL 34952

Customer Service Advocate

Accepting inbound calls, assisting Medicare patients in mail order and prescription claim processing. Order processing, explaining company protocol and company mission to callers, assisting patients into their transition to Medicare part D. Accurate and fast-paced environment. Data entry plus data review.

**Teleperformance**

Sam Talon

801-257-5800

10400 US-1, Port St Lucie, FL 34952

Customer Service Advocate

March 2017- June 2017

Accept inbound callers, troubleshooting, processed questions on finding products, direct consumers to the appropriate website links to acquire Philips products.

**Grand Oaks Living Facility**

Megan Wilbur

772-233-8278

125 NW Jensen Beach Blvd, Jensen Beach, FL 34957

Sever/Sanitation manager

March 2016 - March 2017

Bussing, serving, food service. Assisting the elderly with meal options, setting up dining area, working under fast-paced conditions, food prep, sanitation.

**Cinépolis Jupiter**

Devon Cruz

561-277-1740

201 US-1, Jupiter, FL 33477

Sever September 2015- March 2016

Handheld POS, bussing, serving drinks and food, giving recommendations, worked in theatre environment.

**Mariner Sands Inc**

Joanna Silvestri

772-283-1114

6490 Mariner Sands Drive Stuart FL 34997

Server/busser, November 2008- September 2015

Bussing, dining room set up, severing food and drinks, severing fine dining, bartering, working main floor, private club houses and pool bars.

**VOLUNTEER EXPERIENCE & AWARD RECIPENT**

Morgade Library, Martin County (150+ HOURS)

5851 SE Community Drive, Stuart, FL 34997

Volunteer and a Sponsored Congressional Award Competitor

*Award Recipient*: Bronze Medal Winner at Graduation; also a Gold Certificate; Silver Certificate & Bronze Certificate winner

Volunteered Part-time hours after school

(Skills acquired: knowledge and use of the Dewey Decimal System, researching, customer service care, and indexing books, movies, and periodicals.)

**EDUCATION**

***South Fork High School***

10000 SW Bulldog Way, Stuart, FL 34997

Graduated in May 2009

***Indian River State College***

2400 SE Salerno Rd, Stuart, FL 34997

Studies: Associate in Arts (accredited hours)

**PERSONAL REFERENCES**

Megan Wilbur - 772-233-8278

Joanna Silvestri - 772-283-1114